

Name:
Order Number:



TFNC Returns Form

Refund

Product Name	Qty	Model Code	Refund	Reason Code*	Faulty/Notes

*Reason Code: **1:** Too Big **2:** Too Small **3:** Not as Expected **4:** Doesn't Suit **5:** Faulty

Received the incorrect item?

Product Name	Qty	Model Code	Refund

All items must be returned within **14 days of order received for a refund. We do not accept exchanges.** Please note we cannot process returns according to a set date our aim is to process all refunds within **14 working days of receipt.** All items must be returned unworn, with all tags attached. When trying on items please make sure that they do not come in contact with anything that may mark or add scent to the garment e.g. makeup/perfume/smoke. **We will be unable to accept any returned items where there is evidence that these instructions have not been adhered to.**

Returns Address: 76 Canterbury Road, Croydon, London, CR0 3HA.